South African Revenue Service

Dear Conveyancer

TRANSFER DUTY APPLICATIONS

In October 2016, SARS issued a letter requesting that all open transfer duty cases that you are not proceeding with be removed. In order not to exceed the official 10 working day turn around time, there is once again a need to appeal to every firm to remove all applications not proceeding in order to accelerate our processing time which currently stands on 8 days.

We found in the past, as we do once again, that some users submit new applications for the same transaction rather than waiting for the first application to be processed. This contributes to higher volumes of transactions as we are obliged to consider each transaction including the duplicates, therefore causing unintended processing delays.

Please be reminded that before submitting a new application, you first cancel any existing applications on that transaction.

To assist us in eliminating duplication we kindly request that you cancel all open cases that you are not proceeding with, within 5 business days of the date of this letter.

For more information

For more information please visit www.sars.gov.za or call the SARS Practitioner Contact Centre on 0860 12 12 19.

Sincerely,

THE SOUTH AFRICAN REVENUE SERVICE

8 March 2021