South African Revenue Service

Dear Stakeholder

DOCUMENTS SAVED ON eFILING BUT NOT SUBMITTED TO SARS

As you are aware, SARS update its eFiling system from time to time. This coming weekend (03 December 2021), enhancements will be made to the eFiling systems to address various technical challenges experienced by eFilers when submitting Disputes.

To note:

- ◊ There are a number of documents saved on taxpayers and tax practitioner eFiling profiles which have never been submitted to SARS.
- ◊ Due to the upcoming enhancements, all saved RFR and Disputes that have not yet been submitted will be made available on eFiling in PDF format for record purposes
- ◊ Should you wish to proceed and submit the saved document in its current form, kindly do so before Friday 3 December 2021,
- ◊ Should you wish to proceed with the submission after 3 December 2021, you will have to complete a new document on eFiling (a pdf version of your previously saved document will be available on eFiling for ease of reference).
- ◊ The submission of the new documents is still subject to the legislative prescribed time periods for disputes.

While the release this weekend relates to Disputes and Request for Remission, tax practitioners are urged to check and ensure that other documents and returns have in fact been submitted to SARS and not just saved on the eFiling profile.
Remember, a saved document is not submitted to SARS until you click the “Submit” button on eFiling.

Sincerely

THE SOUTH AFRICAN REVENUE SERVICE

December 2021