The Road Accident Fund
Private Bag X178
Centurion
0046
19 December 2014

The Law Society
P O Box 36626
Menlo Park
Pretoria
0102

Dear Sir/Madam

RAF claimants are currently receiving system generated SMS's informing them of the factual status of their claim, the SMS system generates these SMS's when the status of a claim changes, for example, when a claim is repudiated, offer has been made, payment is about to be made. This information is beneficial to the claimant in that he/she will know what is happening to his/her claim at any given time.

As of the 1st of February 2015, the Fund is planning on sending a duplicate SMS to attorneys representing the claimant receiving the SMS. This will ensure that attorneys are aware of all SMSs being sent to their clients by the Fund.

The Fund is requesting the assistance of the Law society in disseminating this plan to all attorneys and if there are no objections to the plan, request the attorneys to send to the Fund the cellphone number(s) that they would like to receive all the SMS on, The cellphone number(s) can be sent to this email address: **DuplicateSMS@raf.co.za**:

Sincerely,

Yvonne Tankiso Badi
Acting Chief Operating Officer