OFFICE OF THE CHIEF JUSTICE
REPUBLIC OF SOUTH AFRICA

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CIRCULAR

CIRCULAR NUMBER	**01 / 2025**
ENQUIRIES	**Mr. N Mngomezulu (NMngomezulu@judiciary.org.za)**

TO	**ALL JUDGES**
SUBJECT:	**PLANNED DOWNTIME FOR COURT ONLINE SYSTEM MAINTENANCE**

1. PURPOSE

1.1 The purpose of the circular is to inform the Office of the Chief Justice (OCJ) internal & external stakeholders of the Court Online planned application maintenance scheduled to take place on Friday, 17 January 2025.

2. BACKGROUND/ MOTIVATION

2.1 The Court Online application is a cloud-based digital platform that interfaces Case Center application, which is aimed at providing online case initiation, case management and evidence presentation to ensure optimised court proceedings.

2.2 The planned maintenance is to upgrade the current Case Center application to the latest available version, which will result in improved communication between Case Center and Court Online. This will in turn result in a more stable, responsive, and reliable application for all users.

2.3 System to be affected:

2.3.1 Court Online

2.4 Users to be affected:

2.4.1 Internal: Court Officials & Judges

2.4.2 External: Legal Practitioners and Lay Litigants

2.5 The proposed date is as follows:

PROPOSED DATES FOR THE PLANNED DOWNTIME FOR COURT ONLINE SYSTEM MAINTENANCE	
DATE	**TIME**
17 January 2025	18H:00 – 24H:00

2.6 During this time, there will be intermittent connectivity to the Court Online system.

2.7 Directors Court Operations (DCOs), should ensure that:

2.7.1 The schedule is communicated to Judges, Registrars and Court Managers and ICT support contacts are made available for assistance in case of emergency.

2.8 The circular will be published on OCJ INTRANET (https://eyethu.judiciary.org.za/) for easy reference.

2.9 The circular will be brought to the attention to the Legal Practice Council with a request to circulate to all their members.

3. ENQUIRIES

3.1. For more information and any assistance, please do not hesitate to contact

- Mr. Nala Mngomezulu (NMngomezulu@judiciary.org.za) or 066 343 5802;
- Mr. Cornelius Silaule (csilaule@judiciary.org.za) or 063 717 3317;
- Mr. Tebogo Tsweleng (ttsweleng@judiciary.org.za) or 082 257 1485;
- Mr. Asanele Diko (adiko@judiciary.org.za) or 067 834 1899;
- Court Online support team (courtonline@judiciary.org.za) 010 493 2600

3.2. Alternatively, please contact the OCJ ICT Helpdesk on 010 493 2559 or the local IT Coordinator or Support Technician.

ADV. M POTGIETER
ACTING SECRETARY-GENERAL: OFFICE OF THE CHIEF JUSTICE
DATE: 15/01/2025