government printing
Department:
Government Printing Works
REPUBLIC OF SOUTH AFRICA

Private Bag X85, PRETORIA, 0001 149 Bosman Street, PRETORIA
Enquiries: B Mbhele Tel: 012 748 6193, Website: www.gpwonline.co.za

Dear Valued Customer

PUBLISHING OF THE GOVERNEMT GAZETTE AMIDST THE TECHNICAL CHALLENGES AFFECTING THE PUBLISHING SYSTEM

Please note that due to technical challenges experienced with the Government Printing Works' eGazette publishing system, there has been a delay with the publishing the scheduled National Gazettes (Tender Bulletin, Legal A; Legal B; Legal C; National Regulation; Road Carrier Permits; National Liquor Licence) since the 5th of February 2021 (with the exception of the extra-ordinary gazettes).

We have put in place a process of implementing a temporary alternative processing system, which will be used until the publishing system is fully restored. Updates will be provided in due course, as progress is made in this regard, but technicians are working around the clock to resolve the challenge. During this period of implementing the temporary alternative system, customers are requested to obtain manual quotations from the GPW Contact Centre. It should furthermore be noted that under the temporary processing system there will be no automated feedback messaging, but please note that GPW does receive the emails. All customers are urged to contact the GPW Contact Centre for all eGazette notice submission related queries.

Please note that requests for quotations already submitted to the info.egazette@gpw.gov.za, as well as new requests will be processed manually by the Contact Centre. Customers who experienced difficulty obtaining online quotations should also submit their requests for such quotations to info.egazette@gpw.gov.za.

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All provincial gazettes will be published on the GPW website from the 15th of February onwards, while all scheduled National Gazettes will be published as from the 19th of February 2021 onwards.

Please note that this manual process is only for this period while we work on resolving the challenges on our publishing system, and will cease to function when the system is restored.

May I take this opportunity to thank you for bearing with us as we face this challenge. Please accept our sincere apology for the inconvenience caused by this occurrence. Kindly contact Ms Queen Masilela, Manager of our Contact Centre, on 012 748 6202, Mr Nathie Dlamini on 073 929 6968, Mr James Maluleke on 012 748 6205 and Ms Hope Masilo on 012 748 6345 for any further enquiries.

Regards

Mr Sihle Ngubane
Acting GM: Operations and Production
Date 15 February 2021